# ANNUAL REPORT 2016

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#Impact2016

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# A transformational accompaniment

The most important information to sum up the activity of ABD is the overview of the meticulous work that has taken place, which is closer to craftsmanship than it is to large gestures. ABD is able to reach a large number of people who, for many reasons, find themselves in a situation of **social vulnerability**. But what these large numbers do not show is how the accompaniment process that we offer each day is carried out: the time dedicated to listening, to creating links, to building, to taking pauses or for starting over again. Today, providing space and time for social intervention is a necessary concession that directly affects those who benefit from our actions. Because it is only through this intervention that we can achieve the commitment, involvement and social transformation that, as an entity, we need.

For this reason, we wanted to present an overview of our actions in the framework of the Social Intervention Model that we advocate: no matter how individualised our intervention is, it always has an effect on the community because **we defend people's rights** and involve other players, and on the other hand, **our participation in the community to develop public policies** that are more fair and equal, has an effect on individual improvement processes.

This global intervention model, and our unwavering conviction that services devoted to people should not be for the purpose of making a profit, is what encourages us **to keep constructing an organisation that aims to be instrumental in building a society that does not exclude anybody**.

### What defines us

#### **Our mission**

To manage processes focused on people and communities that promote and strengthen their autonomy and coexistence, with proven effectiveness, ethics, quality and sustainability.

#### **Our vision**

To be on the forefront, as a promoter and an international benchmark for the model that we advocate, as a third-sector entity, which is characterised by:

- Ethical values when using resources and interacting with people, groups, communities and the public administration.
- Efficient management of programmes and services, funded by public and private resources.
- The development of social commitment among citizens and a model of solidarity-based coexistence.
- The promotion and defence of the rights and responsibilities of the most vulnerable people and groups, who are at risk of or in the process of being excluded.

#### **Our values**

- Ethics and transparency
- Professionalism
- Creativity and innovation
- Respect and coexistence
- Social commitment

#### Challenges for 2017

The initiation of a participatory process with ABD's social base and external agents to design the 2018-2021 STRATEGY.

### Programmes

#### Areas of intervention

- DRUGS
- HIV / AIDS
- EMPLOYABILITY
- SOCIAL INCLUSION
- FUEL POVERTY
- > MIGRATION
- REFUGEES
- > CHILDHOOD AND ADOLESCENCE
- > YOUTH
- > FAMILY
- > GENDER
- > DEPENDENT PEOPLE
- > ELDERLY PEOPLE
- > DISABILITY

#### **Catalogue of services**

grammes

>	Risk and damage reduction pro- grammes	#1
>	Drug addiction centres	
>	Prevention workshops for young people	
>	Mental health care	#1
>	Sexual health promotion	
>	HIV / AIDS programmes	
>	Social and occupational integration	
>	Social housing	
>	Fuel poverty	
>	Preliminary reception service and inter- cultural mediation	#I
>	Gender-based violence	
>	Sex work and trafficking	
>	Support for families	
>	Assistance for at-risk children	#1
>	Home care	
>	Residential care and day care for elder- ly people	
>	Residential care and day care for people with intellectual disabilities	
>	Occupational centres for people with intellectual disabilities	#I
>	Support for families who are caregivers	
>	Personal autonomy promotion	

### **Impact 2016**

#### Social intervention brings about changes

#### #ImpactELDERLYPEOPLE

We have managed to curb the isolation of elderly people by 92%, who we assist daily with activities and meeting spaces.

#### **ImpactWORK**

**50%** of people who use integration services find work despite a lack of work experience and the lack of opportunities on today's job market.

#### **ImpactFUELPOVERTY**

We have managed to save the equivalent amount of energy to power **220 homes** for a year, therefore increasing families' social wellbeing and health.

#### **ImpactGENDEREQUALITY**

Over 65% of children think that girls can be brave and adventurous and that boys can be caring, after attending gender equality workshops in schools.

#### **ImpactDRUGS**

We have announced **84** alerts via the Drug Analysis Service, providing information on new psychoactive substances and more toxic adulterants, achieving a global impact on the health of people who consume synthetic drugs.

#### ImpactPREVENTION

Because we have to address the root causes, **13,600 people** attended workshops on drug prevention, gender equality, fair treatment, intercultural awareness, emotional and sexual health and energy efficiency, particularly children and young people.

### **Recognition and advocacy**



#### Awards

#### **GENDER EQUALITY**

- Recognition from the Institut Català de les Dones (Catalan Women's Institute) as an entity that works in favour of gender equality.
- Special Mention from the NUST Network.

#### **SEXUAL HEALTH PROMOTION**

Winner of the Francesc Candel Award from the Fundación Carulla for the Sexart project.

#### INNOVATION

Award for Innovative Projects in terms of Democratic Quality, from the Ajuntament de Barcelona for the project 'Multiplying Health'.

#### PREVENTION

Candi Villafañe Award from the Ajuntament de Lleida for the project 'Fair Treatment and Getting Older' workshops in schools.

#### **Advocacy and awareness-raising**

- Presence at the United Nations General Assembly on Drugs (UNGASS2016).
- Participation in the XVIII Ibero-American Seminar on Drugs and Cooperation in Argentina.
- Presence at the VI Latin-American Conference and the I Caribbean Conference on Drug Policy in the Dominican Republic, with representatives from the United Nations.
- Participation in the Euclid Summit 2016 in Croatia, for the public defence of the concept of the political impact of social institutions.
- Participation in defining the Social Business Initiative, to strengthen European policies and funding for social institutions and companies in Lisbon.
- Participation in the XI Seminar of the EAPN (European Anti-Poverty Network) on 'Decent employment for inclusive societies' in Valencia.
- Participation in the Emergency Round Table in the Area of Housing and Fuel Poverty, led by the Generalitat de Catalunya at the request of the Parlament de Catalunya.
- New website chem-safe.org to reduce the increase in sexually transmitted infections.
- New guide 'Shall we make a deal? Dealing with people fairly and getting older' for young people and schools.

### **Ownership of services and collaborators**

#### **Public**

**European Institutions** 

> European Commission

**State Institutions** 

> Ministry of Health, Social Services and Equality > PNSD - National Plan on Drugs

#### **Institutions of Autonomous**

#### Communities

#### Main Councils and

#### **Provincial Institutions**

- > Ajuntament del Prat del Llobregat
- > Ajuntament de la Roca del Vallès
- > Ajuntament de Mollet del Vallès
- > Ajuntament de Vilafranca
- > Ajuntament de Torelló
- > Ajuntament de Manlleu
- > Ajuntament de Sant Celoni
- > Ayuntamiento de Antequera

#### **Private**

#### **Foundations and**

Social Projects

- > Obra Social La Caixa
- > Caixa Proinfància
- > Incorpora "La Caixa"
- > Fundación Montemadrid

#### **Donations**

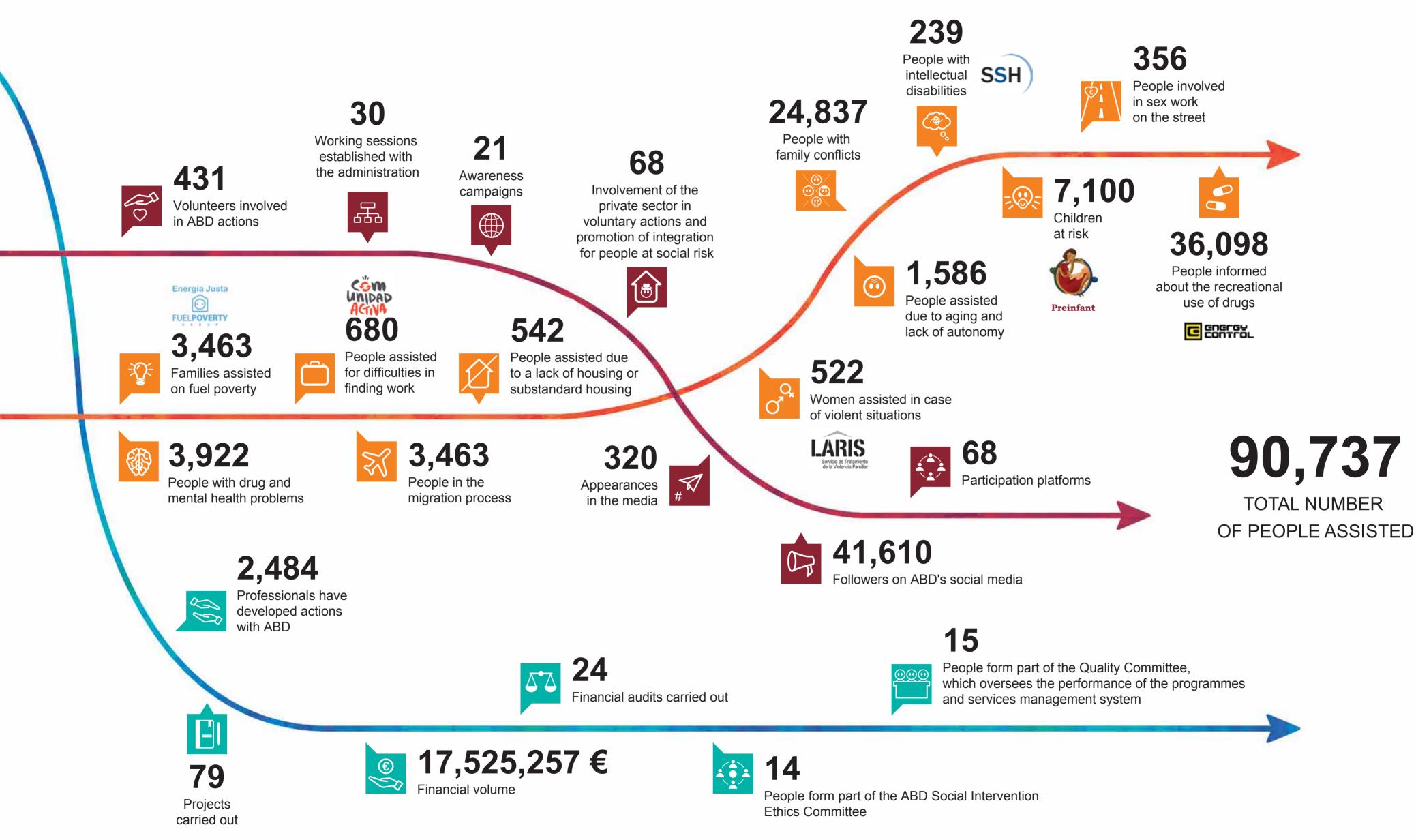
- > Fundación AGBAR
- > Laboratorios ViiV Healthcare > Oysho
- > Vandemoortele Ibérica
- > Advanced Music
- > Peña Recreativa Sant Feliu

- > Laboratorios ViiV Healthcare
- > Fundació Carulla
- > Fedaia
- > CESIDA
- > Reparalia
- > Research Ibérica
- > Fundació Maite Iglesias
- > Gramona Stock
- > Serveis Funeraris Bellpuig
- > Euroleague Basketball

Temporary Joint Venture with: Ecoserveis and the Fundación ABD ATRA and the Fundación Salud y Comunidad

- > Generalitat de Catalunya
- > Comunidad de Madrid
- > Generalitat Valenciana
- > Junta de Andalucía
- > Govern de les Illes Balears
- > Diputación de Barcelona
- > Ajuntament de Barcelona
- > Agència de Salut Pública de Barcelona
- > Ayuntamiento de Madrid
- > Ajuntament de Mataró
- > Ajuntament de Sant Vicenç dels Horts
- > Ajuntament de Pont de Suert
- > Ajuntament de Verdú
- > Consell Comarcal de l'Alta Ribagorça
- > Consell Comarcal d'Osona
- > Ajuntament de Lleida
- > Mancomunidad Intermunicipal La Encina
- > Ajuntament de L'Hospitalet de Llobregat





### Transformational **Intervention Model**



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Asociación Bienestar y Desarrollo Entidad declarada de Utilidad Pública



FUNDACIÓN Acción Bienestar y Desarrollo

## SSH

#### **Equality Plan**

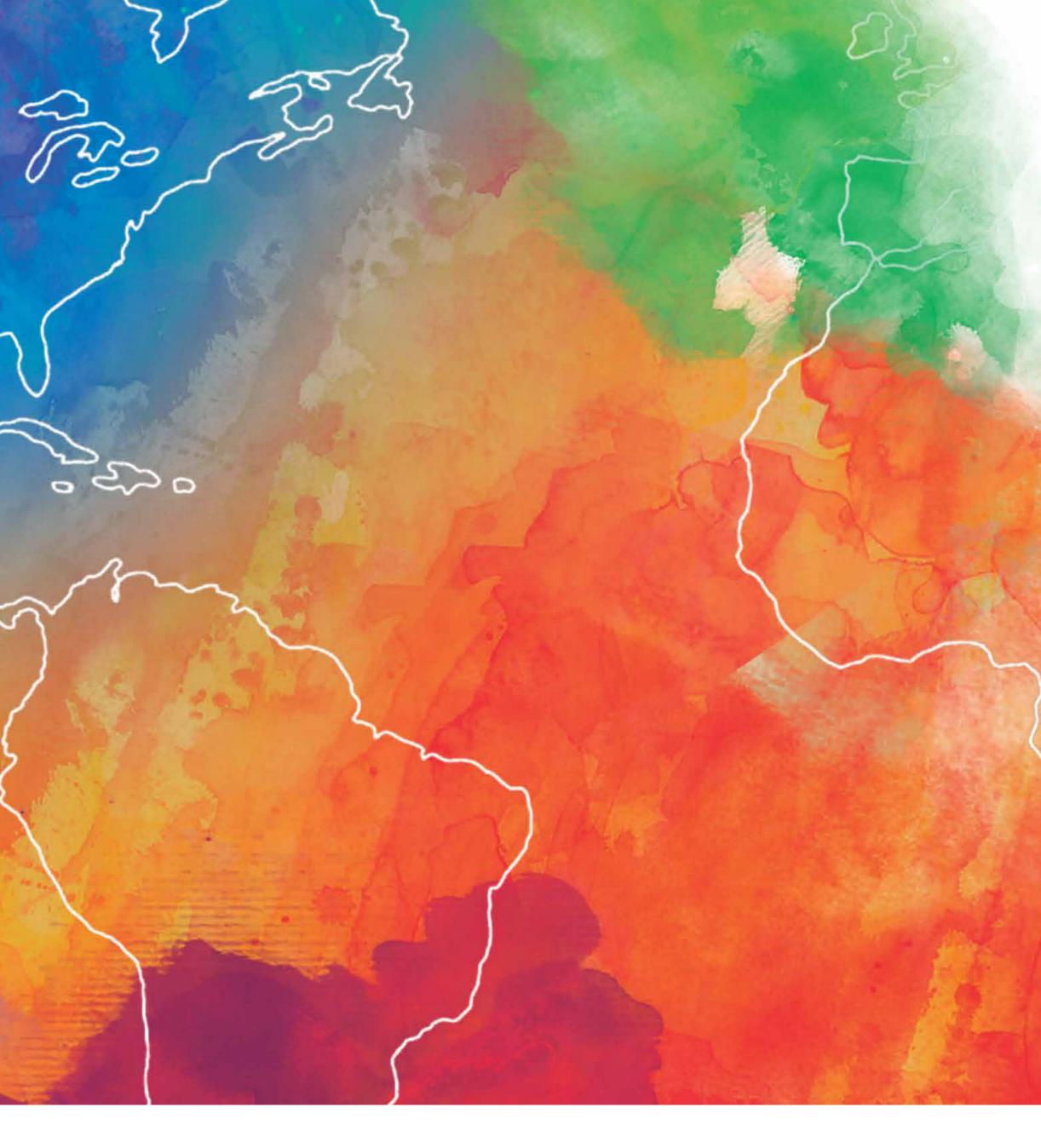


Quality System









Accounts audited by:

ABD forms part of:



